



3615 Miller Road Wilmington, DE 19702
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OMBUDSMAN APPLICATION

Program Overview:

The Ombudsman Program in its simplest definition is informal telephone mediation. In some cases, it can address and solve minor complaints from the public. It can also solve inter-REALTOR® conflicts before they become serious problems. Like a mediator, an Ombudsman helps parties find solutions, but does not impose solutions.

Ombudsman Qualifications:

- Active New Castle County Board of REALTORS® member.
- Familiar with NAR Code of Ethics and State Real Estate Rules and Regulations.
- 10+ years of Real Estate experience/5+ years of Real Estate experience including additional qualifications such as experience in dispute resolution or serving on Professional Standards.

Qualifications/Experience:

Please fill in the blank:

Name: _____ Office #: _____

Email: _____ Cell #: _____

Please answer the following with # of years' experience (be specific to local/state/national):

Real Estate: _____ Agent: _____ Broker: _____

Area of specialty: (i.e. Residential, commercial, property management, rentals, etc.)

of Years on Professional Standards Committee: _____

of Years on Grievance Committee _____

Served on Grievance Committee: Yes No

Served as Hearing Panel Member: Yes No

Served as Ombudsman: Yes No

Served as Mediator: Yes No

Ombudsman Training: Yes No

If yes, location and date: _____

Mediation Training: Yes No

If yes, location and date: _____

Please fill in blank with any applicable trainings and/or qualifications:

Print Name

Date

Signature

New Castle County Board of REALTORS®
3615 Miller Road
Wilmington DE 19802 | 302.762.4800

Notification of Applicant's Position as an NCCBOR Ombudsman will be sent to Applicant and Applicant's Broker of Record